



KNOWLEDGE BASE ARTICLE

Logistics Functional Area Services (LOGFAS) v6.2.0

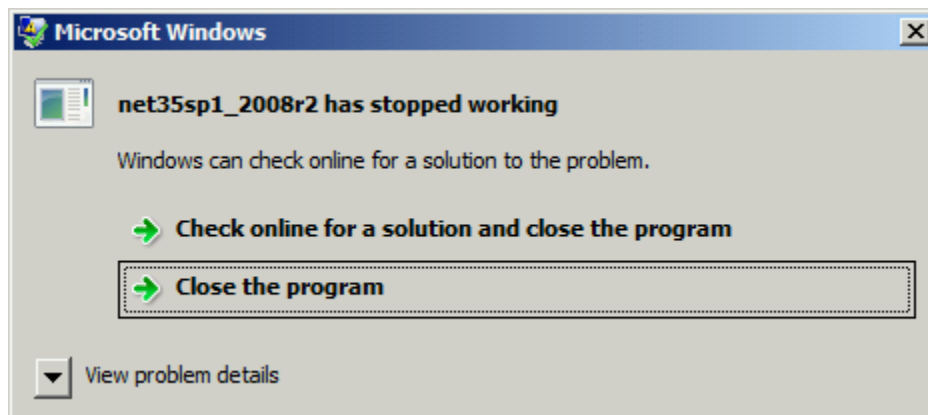
To : LOGFAS System Administrator
Subject : Installation of a component has stopped working
Reference(s) : LOGFAS 6.2.0 Server Installation Manual

1. Applicability

LOGFAS 6.2.0 (Win 2008 server)

2. Problem definition

During the installation of LOGFAS, a popup message appears stating: "net35sp1_2008r2 has stopped working"



3. Problem investigation

This warning message occurs when the installation software tries to enable the .NET 3.5 feature on a Win 2008 server, which is only possible on Win 2008 R2.





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4. Workaround

Click “Close the program” to continue the installation.



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